



18 August 2004

To Whom It May Concern:

LETTER OF RECOMMENDATION

UNDP office in Sofia issues the present letter of recommendation to testify to the professional capacity and integrity of CAR RENTAL BULGARIA Ltd.

UNDP has been using the services of CAR RENTAL BULGARIA Ltd. both for official and private travel since January 2002. .

UNDP has found CAR RENTAL BULGARIA Ltd. to be a professional organization, with excellent business practices and well versed in customer service. In the time the company has strictly abided by its contractual obligations and has been providing excellent services to the UNDP's employees, demonstrating flexibility promptness.

UNDP has no reservations in recommending CAR RENTAL BULGARIA Ltd. as a highly reliable contractor and partner.

